

## THE ADAPTIVE BRAIN SEMINAR SERIES TERMS AND CONDITIONS

Bio Concepts Pty Ltd (Us, We) is the organiser of The Adaptive Brain Seminar Series (the Event). The Adaptive Brain Seminar Series is being delivered as a face-to-face Event. The face-to-face Event will be held at the following 7 locations:

- Novotel Perth Langley on 22<sup>nd</sup> July 2025
- Rydges South Park Adelaide on 24<sup>th</sup> July 2025
- Amora Riverwalk Hotel Melbourne on 26<sup>th</sup> July 2025
- Rydges Auckland, New Zealand on 28<sup>th</sup> July 2025
- Mercure Sydney on 30<sup>th</sup> July 2025
- Mercure Gold Coast on 31<sup>st</sup> July 2025
- Sofitel Brisbane on 2<sup>nd</sup> August 2025

By purchasing a ticket to the Event, you agree to be bound by the terms and conditions contained in this document.

### FILMING / RECORDING POLICY

Delegates are not permitted to film or record any speaker presentation at the Event unless written approval is obtained from us in advance. Bio Concepts will be filming the speaker presentation and will provide ticket holders with a copy of the recording post-event. By participating in this Event, you acknowledge, and grant Bio Concepts the right to record, film, photograph, or capture you in any media now available or hereafter developed and to distribute, broadcast, use, or otherwise disseminate, in perpetuity, such media without any approval from you.

### SEMINAR CANCELLATION

- We reserve the right to cancel or postpone the Event for any reason.
- In the Event of the cancellation in advance of the Event, we will provide a full refund.
- In the Event of a cancellation or postponement due to Government order, Bio Concepts reserves the right to reschedule the Event and offer an exchange to the rescheduled Event.

- In the Event of a rescheduled Event, ticket holders will be contacted directly via email and presented with options to receive an exchange to the rescheduled Event, or to request a refund. You will have 28 days to respond.
- If you fail to respond to our email within 28 days of the email being sent, you will be deemed to have accepted the exchange of tickets, and your tickets will be valid for the rescheduled Event.
- If you purchase the tickets on behalf of a group of people, you will be responsible for communicating such changes with other members of your group.
- • Refunds will be processed within 14 days of communication from Bio Concepts confirming refund approval.

## **REFUND POLICY**

Bio Concepts understands that circumstances can change. At any point prior to the commencement of the Seminar Series you are welcome to contact us in writing to nominate a substitute delegate at no extra charge. Should ticket substitutes be required, they will conclude up to 14 days prior to the date of the Seminar at the specific location the ticket is for unless otherwise specified by the Event organiser. There will be a maximum of one (1) reissue permitted per ticket unless otherwise specified.

If you cannot nominate a substitute delegate for your ticket Bio Concepts will refund you as follows:

- Cancellation made up to and including 30 days prior to the Event – Full refund
  - Cancellation made between 29 -14 days prior to the Event – Partial refund (Ticket purchase price less \$25 administrative fee)
  - Cancellation made within 14 days of the Event – No refund
- This includes 'no-shows'.

Refunded tickets will not receive the on-demand recording or CPE Certificate after the event.

Delegates must forward their refund request in writing to [info@bioconcepts.com.au](mailto:info@bioconcepts.com.au). Refunds will be processed within 14 days of communication from Bio Concepts confirming refund approval. Refunds will be directed to the credit card used to make the original registration booking.

We reserve the right to offer refunds to people in extreme circumstances.

#### **IN THE EVENT OF A GOVERNMENT MANDATED LOCKDOWN (IN-PERSON TICKET HOLDERS):**

In the instance that a government mandated lockdown or travel restrictions prevents you travelling to your respective Seminar location for the Event, Bio Concepts will refund you the difference between a face-to-face ticket and the on-demand recording. For example, if you purchased a super early bird ticket at \$80 but were not able to travel due to restrictions, Bio Concepts would provide a refund of \$5, and you would receive the on-demand recording and associated inclusions (digital notes, CPE certificate) to view anytime.

Delegates must provide written notice, including proof of address, if this situation applies to them by emailing [info@bioconcepts.com.au](mailto:info@bioconcepts.com.au). Refunds will be processed within 14 days of communication from Bio Concepts confirming refund approval. Refunds will be directed to the credit card used to make the original registration booking.

#### **PRICING AND PAYMENTS**

The Adaptive Brain Seminar Series ticket prices:

Note - all ticket prices are in AUD including GST, and payment must be made at the time of booking.

**Super Early Bird Tickets:** (Available from 1 March 2025 to 31 March 2025 unless sold out prior)

- All Locations: \$80 - In Person Seminar + Meal + Refreshments  
Included: Printed booklet + delegate bag (collected at Event) + digital download of all presentation notes (emailed prior to the Event) + on-demand recording + CPE Certificate (emailed post-event)

**Early Bird Tickets:** (Available from 1 April 2025 to 31 May 2025 unless sold out prior)

- All Locations: \$90 - In Person Seminar + Meal + Refreshments  
Included: Printed booklet + delegate bag (collected at Event) + digital download of all presentation notes (emailed prior to the Event) + on-demand recording + CPE Certificate (emailed post-event)

**Full Price Tickets:** (Available from 1 Jun 2025 to 30 Jun 2025 unless sold out prior)

- All Locations: \$100 - In Person Seminar + Meal + Refreshments  
Included: Printed booklet + delegate bag (collected at Event) + digital download of all presentation notes (emailed prior to the Event) + on-demand recording + CPE Certificate (emailed post-event)

**On-Demand Recording:** (Available from 1 Jul 2025)

- \$75 – On-Demand Recording of Seminar  
Included: Digital download of all presentation notes + CPE Certificate

Note: The On-Demand Recording will be available to view after the conclusion of the Seminar Series. You may pre-purchase the on-demand recording from 1 Jul 2025 and we will notify you via email as soon as it is accessible for viewing.

Students may receive 20% off the ticket price by contacting Customer Service at [info@bioconcepts.com.au](mailto:info@bioconcepts.com.au).

Bio Concepts Engage Premium Members will automatically receive 10% off the full price ticket at checkout.

Payment for your booking must be made via Credit Card (Mastercard or VISA only). All ticket prices are in AUD and are inclusive of GST.

The Adaptive Brain Seminar Series Tax Invoice to confirm booking and payment will be generated by us) and will be emailed to your nominated email address.

## **PRIVACY POLICY**

By completing this registration form, you acknowledge the details supplied by you may be made available to Bio Concepts, and any suppliers working on the Event (for the purpose of your involvement). A delegate listing is not published.

The details supplied by you may be collected and used by Bio Concepts in accordance with its Privacy Policy, which can be found at [Bio Concepts Privacy Policy](#). This may include contacting you for marketing purposes.

## **DISCLAIMER**

Bio Concepts reserves the right to add, withdraw, reschedule, or substitute activities, topics and presenters and/or vary advertised programs, prices, venues, seating arrangements and audience capacity.

Bio Concepts reserve the right at any time, to change the venue of the Event. In the event of a change in venue, we will publish details on the Bio Concepts Event website at <https://www.bioconcepts.com.au/the-adaptive-brain>.

## **FORCE MAJEURE**

Bio Concepts shall not be liable for any loss caused by the cancellation of all or part of The Adaptive Brain Seminar Series where such cancellation is due to Force Majeure. The organisers will use all reasonable efforts to conduct the conference despite the intervention or occurrence of any such cause.

In this clause, Force Majeure means circumstances which are beyond the reasonable control of the Bio Concepts and which are reasonably likely to affect Bio Concepts' successful delivery of The Adaptive Brain Seminar Series 2025 or would make it inadvisable, impracticable, illegal, or impossible to perform its obligations as originally contracted under this Agreement, including: fire, flood, earthquake, extreme adverse weather conditions, failure of electric power, gas, water, or other utility service, collapse of building structures, widespread disease or other public health emergency (including pandemic or epidemic), strike or other industrial action, the outbreak or declaration of war, act of terrorism, revolution or government orders or action (including the declaration of a State of Emergency).

If, as a result of Force Majeure, Bio Concepts cancels the Event, Bio Concepts shall use reasonable commercial endeavours to reschedule the Event.

If Bio Concepts are unable to reschedule any of the Events, Bio Concepts will issue you a non-transferable credit note for the amount of the Fee (less the Fee for the On-Demand Recording, provided the filming of the On-Demand Recording is able to proceed), which may be redeemed against any appropriate future Bio Concepts Education Event for a period of 24 months from the date of issue.

Without prejudice to its obligations Bio Concepts accept no liability and will not be liable for any compensation where the performance of its obligations under this Agreement is affected by Force Majeure.

## **CONFERENCE CODE OF CONDUCT**

Our Event will present opportunities to learn, share knowledge and network. We believe the Event should represent a safe, enjoyable, and inclusive environment for all people, irrespective of gender, race, ethnicity, age, sexuality, religion, disability, socio-economic background, experience, size, shape and so on. No one should be subject to any harassment, bullying or abuse. Any such behaviour will not be tolerated, and we will take such action as we deem necessary to ensure it does not reoccur. This may include immediate removal from the Event and a prohibition from attending future Events held by Bio Concepts.

Attendees must comply with government mandated Event restrictions and public health requirements including but not limited to contact tracing, mask wearing & social distancing.

There will be no refund given if you are asked to leave or removed from the Event due to noncompliance with government mandated public health requirements. Only registered attendees will be allowed to attend the physical event. Any persons who are not registered attendees are not permitted to attend the Event.

## **COVID-19**

By attending The Adaptive Brain Seminar Series, you and any guests voluntarily assume all risks related to exposure to COVID-19 in any public place where people are present and agree not to hold Bio Concepts liable for any illness or injury or associated claims.

## **RESTRICTIONS ON ATTENDEES**

We reserve the right to remove, reject or disconnect any attendee that we believe is not operating in accordance with these terms and conditions. Further, we reserve the right to remove any participants from the Event as we determine may be disruptive to the Event.

If we reject or decide not to allow an attendee to attend the Event, and such decision is made prior to the Event occurring, you will be entitled to a refund of the ticket price. You must provide us with written notice requesting a refund and, upon such a request, we will make payment. If we remove, disconnect, or otherwise discontinue your attendance at the Event and the commencement, you acknowledge that you will not be entitled to a refund of the ticket price paid by you.

## LIABILITY

- We do not accept liability for any injury, damage, loss, delay, or additional expenses which are incurred at or in association with this Event or changes to the Event.
- You agree to indemnify us from any loss, damage, injury, delay, or additional costs (including legal costs) that we suffer arising out of or in connection with this Agreement and for any breach of this Agreement by you.
- Admission is at the ticket holders' own risk. You acknowledge that neither we nor the venue will be responsible for any loss or damage to property (including personal property such as bags, money, or other personal items) brought to or purchased at the Event by you or your invitees
- You will be liable for any loss or damage caused at the Event by you or your invitees.